NVLAP LAB CODE:

National Institute of Standards and Technology
National Voluntary Laboratory Accreditation Program (NVLAP)

SIGNATURE SHEET

Laboratory Name_____

Field(s) of Accreditation_____

Assessor Name(s) and Signature(s)_____

_____

On-Site Assessment Dates_____

Type of Assessment (check one): Initial _____ Renewal _____ Monitoring _____ Other _____

Note: Please list laboratory personnel present at the closing meeting on the back of this page.

Instructions for the Laboratory

Respond in writing within 30 days of the date of this report, addressing all nonconformities documented by the assessor(s). All nonconformities must be satisfactorily resolved before accreditation may be granted. See page 2 for guidance and instructions on responding to nonconformities.

The On-Site Assessment Report, the information supplied by you, and the results of any required proficiency testing will be reviewed by NVLAP with the assistance of technical experts as necessary. NVLAP is solely responsible for the content of this report and reserves the right to change the findings of the assessor(s), based on the results of this review. The final evaluation of your laboratory, for the purpose of deciding whether to approve or deny an initial or a renewal accreditation, will be conducted by NVLAP. It is the responsibility of the Authorized Representative to understand and respond with sufficient information within the required timeframe. Failure to respond may result in the suspension of your laboratory's accreditation or, in the case of a new laboratory, may delay an accreditation decision. Questions concerning this response should be directed to NVLAP.

Send your response to: NVLAP
National Institute of Standards and Technology
100 Bureau Drive, Stop 2140
Gaithersburg, MD 20899-2140

Signed Statement

The assessor has discussed the contents of this report with members of the laboratory management who agree to respond in writing to NVLAP, regarding resolution or correction of any nonconformities noted, within 30 days of the date of this report.

_____ _____
Signature of Authorized Representative or designee Printed Name

Guidance and Instructions on Laboratory Responses

Resolving nonconformities: A laboratory's response shall include documentation that the specified nonconformities have been corrected and/or a plan of corrective actions. A corrective action plan must include a list of actions, target completion dates, and names of persons responsible for discharging those actions. All nonconformities must be satisfactorily resolved before accreditation may be granted. For accredited laboratories, this is interpreted to mean that nonconformities adversely affecting the outcome of calibrations or tests must be addressed and corrected immediately (within the 30 days). Evidence must be supplied which clearly demonstrates that actions taken fully resolve the nonconformities, thereby removing any concern as to the quality of results of the calibrations or tests conducted by the laboratory. In those cases where specified nonconformities do not directly affect the results of calibrations or tests, such as those related to record-keeping, NVLAP may accept a plan and a schedule, as previously described, as satisfactory resolution. When this occurs, laboratories are expected to submit sufficient objective evidence demonstrating that the nonconformities have, in fact, been resolved according to the schedule. All responses must be sent directly to the NVLAP office, not to the assessor(s).

Referencing nonconformities: Each nonconformity must be referenced in your response by item number as it is listed in the appropriate checklist. Cite the requirement against which the nonconformity is stated and, where more than one nonconformity was recorded against the same requirement, either restate the specific nonconformity, or indicate to which test/parameter the response is related.

Objective evidence: The laboratory may ask for clarification of a nonconformity either during the closing meeting or from the appropriate NVLAP Program Manager. It is required that objective evidence be submitted as proof that a nonconformity has been effectively resolved. Such evidence includes updated procedures, uncertainty analyses (where appropriate), corrected/updated sections of the quality documents associated with a stated nonconformity, copies of completed records, corrective action reports, etc. NVLAP reviews all responses, with the assistance of appropriate technical experts as necessary, and is solely responsible for the final decision regarding the resolution of a nonconformity and for the granting of initial or renewal accreditation.

ON-SITE ASSESSMENT NARRATIVE SUMMARY

CHANGES TO CURRENT OR REQUESTED SCOPE OF ACCREDITATION
(Additions, Deletions, Modifications)

ON-SITE ASSESSMENT NARRATIVE SUMMARY

4.1 ORGANIZATION

4.2 MANAGEMENT SYSTEM

ON-SITE ASSESSMENT NARRATIVE SUMMARY

4.3 DOCUMENT CONTROL

4.4 REVIEW OF REQUESTS, TENDERS AND CONTRACTS

ON-SITE ASSESSMENT NARRATIVE SUMMARY

4.5 SUBCONTRACTING OF TESTS AND CALIBRATIONS

4.6 PURCHASING SERVICES AND SUPPLIES

ON-SITE ASSESSMENT NARRATIVE SUMMARY

4.7 SERVICE TO THE CUSTOMER

4.8 COMPLAINTS

ON-SITE ASSESSMENT NARRATIVE SUMMARY

4.9 CONTROL OF NONCONFORMING TESTING AND/OR CALIBRATION WORK

4.10 IMPROVEMENT

ON-SITE ASSESSMENT NARRATIVE SUMMARY

4.11 CORRECTIVE ACTION

4.12 PREVENTIVE ACTION

ON-SITE ASSESSMENT NARRATIVE SUMMARY

4.13 CONTROL OF RECORDS

4.14 INTERNAL AUDITS

ON-SITE ASSESSMENT NARRATIVE SUMMARY

4.15 MANAGEMENT REVIEWS

ON-SITE ASSESSMENT NARRATIVE SUMMARY

5.1 GENERAL

5.2 PERSONNEL

ON-SITE ASSESSMENT NARRATIVE SUMMARY

5.3 ACCOMMODATION AND ENVIRONMENTAL CONDITIONS

5.4 TEST AND CALIBRATION METHODS AND METHOD VALIDATION

ON-SITE ASSESSMENT NARRATIVE SUMMARY

5.5 EQUIPMENT

5.6 MEASUREMENT TRACEABILITY

ON-SITE ASSESSMENT NARRATIVE SUMMARY

5.7 SAMPLING

5.8 HANDLING OF TEST AND CALIBRATION ITEMS

ON-SITE ASSESSMENT NARRATIVE SUMMARY

5.9 ASSURING THE QUALITY OF TEST AND CALIBRATION RESULTS

5.10 REPORTING THE RESULTS

ON-SITE ASSESSMENT NARRATIVE SUMMARY

ANNEX A. REFERENCING NVLAP ACCREDITATION

ANNEX B. IMPLEMENTATION OF TRACEABILITY POLICY IN ACCREDITED LABORATORIES